

Quality Policy

Our Commitment to Quality

The Springfield Group sell quality houses. To achieve this we procure land, gain planning approvals and design and construct houses for the private and public sectors. Our strategy is to achieve sustained, profitable growth by providing products and services which consistently satisfy the needs and requirements of our customers.

This level of quality is achieved through the adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and our supply chain.

Our Quality Management System coupled with the work of all staff, who are individually responsible for the quality of their work, results in a continually improving working environment for all and a high quality product and service to our customers.

The policy is provided and explained to each employee by the management. To achieve and maintain the required level of assurance, the Chief Executive Officer retains executive responsibility for the Quality System with the routine operation controlled by the Quality Manager and operational managers.

Signed:

Date: 1st September 2021

A handwritten signature in blue ink, appearing to read "Innes Smith".

Innes Smith
Chief Executive Officer